



GENERAL TERMS & CONDITIONS

Website & Donation Terms | Version 1.1

Detailed description of goods and/or services

Catholic AIDS Action Trust is a non-profit, charitable organisation that supports communities in Namibia through HIV/AIDS prevention, counselling, care, public health outreach and social support interventions.

Delivery policy

All payments made to this website are considered donations and no physical items are implied or guaranteed.

Availability of Goods and Services:

Catholic AIDS Action Trust is a non-profit, charitable organisation that supports communities through public health, HIV/AIDS prevention, counselling, care, outreach and social support interventions and for that reason no goods or services are to be provided to the donors.

Cancellation of a Donation and Requesting a Refund

Due to the nature of our organization where all donations and proceeds are pledged and utilised for our charitable projects and initiatives - no refunds shall be made.

Guarantees and Warranties:

Catholic AIDS Action provides no guarantees or warranties for the goods or services that you intend to sponsor. We make every effort to ensure that the goods and services procured by Catholic AIDS Action for our charitable projects and initiatives meet high standards, but we cannot guarantee that they will meet your individual requirements.

Customer Privacy policy

Catholic AIDS Action will take reasonable steps to protect personal information provided by website users and donors. Personal information will be used only for legitimate organisational, donation-processing, communication and compliance purposes, and will be handled with appropriate confidentiality and security safeguards.

Payment options accepted

Payment may be made via Visa, MasterCard, Diners or American Express Cards or by bank transfer into the Catholic AIDS Action Trust bank account, the details of which will be provided on request.



Card acquiring and security

Card transactions will be acquired for Catholic AIDS Action Trust via PayGate (Pty) Ltd who are the approved payment gateway for all Namibia Acquiring Banks. DPO PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

Customer details separate from card details

Customer details will be stored by Catholic AIDS Action separately from card details which are entered by the client on DPO PayGate's secure site. For more detail on DPO PayGate refer to www.paygate.co.za.

Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is Namibia. Transaction currency is Namibian Dollars (NAD).

Responsibility

Catholic AIDS Action Trust undertakes and assures you that the donated funds will be used with integrity and directed towards their intended purpose of supporting the charitable initiatives and projects of Catholic AIDS Action Trust.

Country of domicile

This website is governed by the laws of Namibia and Catholic AIDS Action Trust chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature 12 Adler Street, Windhoek, Namibia.

Variation

Catholic AIDS Action Trust may, in its sole discretion, change this agreement or any part thereof at any time without notice.

Company information

This website is run by Catholic AIDS Action Trust, a charitable trust based in Namibia trading as Catholic AIDS Action Trust and registered as a Welfare Organisation.

Catholic AIDS Action contact details

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